

NAME

ORDER NO.

PRODUCT NAME	PRODUCT SKU (CODE)	QTY	SIZE	REASON CODE	CODE OPTIONS
					1. DOESN'T SUIT ME 2. INCORRECT ITEM 3. PURCHASE WRONG SIZE 4. FAULTY (PLEASE SPECIFY) 5. OTHERS (PLEASE SPECIFY)

HOW TO RETURN YOUR PURCHASE?

Simply fill out the form and send it back to us with the item in its original condition with all tags attached. Items that have been worn, washed or without original packing will not be returned. The item must be returned within **5 working days** of receiving your order. **Please note, SALE ITEMS & order made with DISCOUNT CODE / STORE CREDIT cannot be returned nor exchange.**

We do not accept exchange, only refund when you have returned the original item. For any replacement items you will need to place a new order through the online store. Returns will only be refunded via store credits term with a **12-month expiry date** at your ARIMEE account.

Please complete all fields in the form to ensure your return is processed as quickly as possible. Please note that returns can take up to 7 days to get back to us. Please note, return postage costs will be at your own expense. If the item(s) you wish to return is faulty or not as ordered, please contact us at **INSTAGRAM / FACEBOOK** before sending back.

A processing fee of RM5 (WM) & RM8 (EM) will be deducted from your store credits for administrative charges. Return without meeting the criteria will be charged for another RM10 such as return shoe without dustbag, shoe box and shoe cover.

Please keep your postage receipt with you and send the receipt to us together with your **ORDER NUMBER & TRACKING NUMBER** to **admin@arimee.com** - if your item is deemed faulty or you received the wrong order we will refund you postage costs (**MAX IS RM8 ONLY**). With regard to faulty items, if our quality control team deems the item not faulty, then postage will not be refunded and you will be required to pay for postage if you wish the item returned to you. We are not responsible for your package whilst in transit to our head office.

Return all parcels to:

ADDRESS: ARIMEE, 110F LORONG SELAMAT, 10400 GEORGETOWN, PENANG, MALAYSIA
CONTACT NO: +60167855385

For any other information regarding our return policy, please view our Return Policy page at our online store or contact us via e-mail at **admin@arimee.com** or contact us at **INSTAGRAM / FACEBOOK**.

RETURN CHECKLIST :

- 1. The item(s) are being returned.**
- 2. Completed the "RETURN FORM"**
- 3. Please send the TRACKING NUMBER to admin@arimee.com when you do the return.**
- 4. Original receipt of postage costs for faulty / wrong product received ONLY.**

ARIMEE DOES NOT ACCEPT RETURNS ON SALE ITEMS / NG SALES.